

GOVERNMENT OF MENTAWAI ISLANDS REGENCY

YOUTH, SPORTS AND TOURISM OFFICE

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CIRCULAR LETTER

No: 5561/22/Disparpora

Based on Regent Regulation of Mentawai Islands Regency No. 30/2020 regarding the Implementation of the Productive and Safe New Normal Order of Corona Virus Disease 2019 (Covid-19) in the Mentawai Islands Regency, this letter conveys the procedures of Productive and Safe New Normal Order of Corona Virus Disease 2019 (Covid-19) in the Tourism and Sports Sector:

HOTEL/RESORT/HOMESTAY

1. Hotel/Resort/Homestay Managers/Owners are obliged to:
 - a. Establish Covid-19 prevention plans, both for employees and guests;
 - b. Provide appropriate places to wash hands with running water and soap;
 - c. Provide hand sanitizer at the front of each room entrance;
 - d. Provide thermometer to test the temperature of visitors at the entrance;
 - e. Ensure all employees and guests from the red zone and/or epicenter areas of Covid-19 transmission are free of covid-19 based on Polymerase Chain Reaction (PCR) test results;
 - f. Spray disinfectant in the public areas at least 2 (two) times in 1 (one) day;
 - g. Ensure the distance between the beds in 1 (one) room of at least 1 (one) meter;
 - h. Ensure the distance of seats in meeting rooms is at least 1 (one) meter;
 - i. Spray disinfectant liquid on each guest luggage during transit;
 - j. Provide Covid-19 prevention guidelines or protocol information applied to employees/guests/visitors;
 - k. Report guest data to the Regional Government through the Youth, Sports, and Tourism Office; and
 - l. Fulfill all obligations to implement productive and safe new normal order of Covid-19.

2. The hotel/resort/homestay staff is responsible for these actions:
 - a. Stop people from entering the hotel/resort/homestay area if:
 1. They do not wear masks;
 2. They have a body temperature above 37.3 C (thirty-seven point three degrees Celsius); or

3. They do not feel well or show symptoms of fever, dry cough, runny nose, and/or other health conditions indicating Covid-19
 - b. Do not allow guests from the red zone area and the epicenter of the spread of Covid-19 to stay overnight except for those who have Covid-19 free certificate based on a Polymerase Chain Reaction (PCR) test;
 - c. Order and instruct each visitor to comply with Covid-19 handling and prevention protocols; and
 - d. Report the health condition of a guest to the nearest health worker if found to be suspected of Covid-19 infection.
4. Every Guest/visitor must:
 - a. Wear a mask;
 - b. Maintain a distance between other guests/visitors of at least 1 (one) meter;
 - c. Comply with all provisions of the Covid-19 prevention protocols;
 - d. Present a Covid-19 free certificate based on a Polymerase Chain Reaction (PCR) test results for guests from the red zone and/or the epicenter of the spread of Covid-19;
 - e. Fill out the forms provided.
5. For hotels/resorts/homestays that do not comply with the obligations as referred to above may be subject to administrative sanctions in the form of:
 - a. Verbal reprimand
 - b. Written warning
 - c. Temporary suspension of activity; and/or
 - d. Temporary closure of the business/location

Implementation of the Productive and Safe New Normal Order of Covid-19 Disease 2019 (Covid-19) in the tourism sector is effective from June 20, 2020.

Thus, this circular is submitted to be obeyed. Thank you for your attention and cooperation.

Tuapejat, 9 June 2020

HEAD

[sealed and signed]

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